



SHAUN SEE
SENIOR ADVISOR

PROFILE

VALUE PROPOSITION

Shaun is an information technology professional with over 30 years of experience in increasingly senior leadership and strategic roles. Skilled at developing and executing IT strategies, Shaun has a broad range of experience in information systems, including: IT management, managed operations, technical architecture design and implementation, disaster recovery and project management. He has established a reputation for working with client executives to be able to simplify complex IT concepts and relate them to the business to facilitate strategy and decision making. Shaun is a senior leader in the IT field who leverages his strong technical skills, respect for the individual and broad experience to bring success to his team.

SELECTED ENGAGEMENTS

- Lead IT Infrastructure role for national warehouse and distribution enterprise with a focus on IT security, modernization, IT architecture and IT operations.
- Designed and built an IT outsourcing organization and managed it to 300% growth with near 100% retention of employees and customers over the first three years.
- Facilitated discussions with executive leadership on transforming IT Services from a traditional cost center IT focus to ITaaS across the enterprise and wholly owned business entities.
- As Director of Infrastructure at an internet based financial services company, grew the team from four to 45 and structured team best practices and tools around ITIL and IT as a service principle.
- Managed IT team that designed, implemented and managed all IT infrastructure and services for a large call center environment.
- Identified capacity and performance shortcomings that would have capped corporate revenue at \$1.2 million US/month. Proposed and implemented improvements which allowed growth to continue to over \$10 million US/month and bought time for software development to replace online systems.
- IT architect and operations management for international steel manufacturer supporting large scale projects including plant management and SAP implementations.
- Storage architect for large downstream oil and gas company supporting role out of point-of-sale systems across Canada.

QUALIFICATIONS

- ITIL Foundation V2 and V3
- Pragmatic Marketing
- Seven Habits of Highly Effective People
- MODE (Management of Distributed Environments)
- Numerous technical courses (Oracle, Sybase, HP Unix, Oracle Financials, IBM Unix, Microsoft) etc.