Value Proposition

Shaun is an information technology professional with over 30 years of experience in increasingly senior leadership and strategic roles. Skilled at developing and executing IT strategies, Shaun has a broad range of experience in information systems, including: IT management, managed operations, technical architecture design and implementation, disaster recovery and project management. He has established a reputation for working with client executives to be able to simplify complex IT concepts and relate them to the business to facilitate strategy and decision making. Shaun is a senior leader in the IT field who leverages his strong technical skills, respect for the individual and broad experience to bring success to his team.

Selected Achievements

- Lead IT Infrastructure role for national warehouse and distribution enterprise with a focus on IT security, modernization, IT architecture and IT operations.
- Designed and built an IT outsourcing organization and managed it to 300% growth with near 100% retention of employees and customers over the first three years.
- Facilitated discussions with executive leadership on transforming IT Services from a traditional cost center IT focus to ITaaS across the enterprise and wholly owned business entities.
- As Director of Infrastructure at an internet based financial services company, grew the team from four to 45 and structured team best practices and tools around ITIL and IT as a service principle.
- Managed IT team that designed, implemented and managed all IT infrastructure and services for a large call center environment.
- Identified capacity and performance shortcomings that would have capped corporate revenue at $1.2 million US/month. Proposed and implemented improvements which allowed growth to continue to over $10 million US/month and bought time for software development to replace online systems.
- IT architect and operations management for international steel manufacturer supporting large scale projects including plant management and SAP implementations.
- Storage architect for large downstream oil and gas company supporting role out of point-of-sale systems across Canada.

Experience

- Osborne Interim Management: Senior Advisor (2015 - Present)
    - Wallace & Carey Inc. (2015 - Present)
- Mainland Information Systems: Practice Lead - Managed Operations (2007 - 2012); Service Sales Consultant (2012 - 2015)
- Neteller: Director of Infrastructure (2004 - 2006)
- Petro Canada: Senior Systems Administrator (2001 - 2004)
- Telus: Senior Systems Administrator (2001 - 2002)
- SeeSide Consulting: Owner & Operator (2000 - Present)

Qualifications

- ITIL Foundation V2 and V3
- Pragmatic Marketing
- Seven Habits of Highly Effective People
- MODE (Management of Distributed Environments)
- Numerous technical courses (Oracle, Sybase, HP Unix, Oracle Financials, IBM Unix, Microsoft) etc.